

A close-up photograph of a hand pouring red wine from a bottle into a glass decanter. The background is blurred, showing an outdoor setting with trees and a building. The word "Service" is overlaid in a large, white, cursive font, with a white horizontal line underneath it.

Service

What it could and should be

What is good
service?



Rules

1

Clean and set-up Mise-en-Place

2

Stand and serve from right

3

Wine Label-side up towards host

4

Wipe bottle

5

No noise

6

Host taste, ladies in clockwise, gents in clockwise, host

Rule-Breaking



Know your rules



Judge the room



Judge the table



Adapt

Decanting

- When and why
- How
 - Correct storage
 - Gently
 - Confidently



Glass service & Coravin

- What is Coravin
- How to use
- How to serve
- Filter and cork bits



Port Tongs



<https://www.youtube.com/watch?v=EpOz1PCTpa4&t=2s> or search for PORT TONGS ELEVEN MADISON